



KCBX TERMINALS COMPANY

August 10, 2016

Dear Neighbor,

As you may have noticed, KCBX Terminals has a new mode of operation in Chicago marking a significant change from how we have operated since 1990. We no longer have piles of petroleum coke, coal, or any other bulk materials at our terminal near 107th and Burley Avenue. We also ceased operations at our original 100th Street terminal last year and are decommissioning the facility.

Our Burley Avenue terminal now operates exclusively as a direct transfer facility where all products move directly from one mode of transportation to another without staging the material in piles. In addition, we no longer are using trucks for inbound or outbound shipments as a regular part of our business. We also continue to follow loading practices that are consistent with the city's rules; these practices include suspending operations when high wind conditions persist and keeping all products damp as they move through our covered conveyor system.

More than two years of air monitoring data continue to show that the air quality near our facility is in line with federal clean air standards. The results from the fence line air monitors continue to be available on our website at www.kcbxchicago.com.

In addition to the operational changes we have made, we plan to begin work early this fall on a landscaping project that you may notice. We will be planting about 30 new trees along the railroad tracks on the east side of our Burley Avenue property. Landscapers will plant evergreen and various shade trees augmented by colorful ornamental trees. In addition to these new trees, we will include a variety of ornamental shrubs and native grasses for ground coverage.

I encourage you to visit our website at www.kcbxchicago.com for more information about our business, including more details about the recently announced changes to our operations.

Sincerely,

A handwritten signature in black ink, appearing to read 'P. Rotundo', written over a light gray rectangular background.

Pete Rotundo
KCBX Terminal Manager